

NSW Independent Liquor & Gaming Authority

Our ref: DF26/018472

Mr Grant Cusack

Hatzis Cusack Lawyers

6 May 2026

Dear Mr Cusack

Application No.	1-9701611632
Applicant	Julie-Ann Radley
Application for	Packaged liquor licence removal
Application date	28 January 2026
Decision date	22 April 2026
Licence name	Ritchies Supa IGA Port Macquarie
Licence No.	LIQP700386282
Current trading hours	Monday to Saturday 5:00 AM – 12:00 AM Sunday 8:00 AM – 10:00 PM
Proposed trading hours	Monday to Saturday 7:30 AM – 9:00 PM Sunday 10:00 AM – 8:30 PM
Current premises	Port Central Shopping Centre Horton Street, Port Macquarie NSW 2444
Proposed premises	138 Gordon Street, Port Macquarie NSW 2444
Legislation	Sections 3, 11A, 12, 29, 30, 40, 44, 45, 47B, 59, 72I, 114 and 123 of the <i>Liquor Act 2007</i>

Decision of the Independent Liquor & Gaming Authority

Application for a packaged liquor licence removal – Ritchies Supa IGA Port Macquarie

We **approve** the application above under section 59 and 72I of the *Liquor Act 2007* (the **Act**) — with the conditions set out in Schedule 1 and the condition revoked set out in Schedule 2. The 6-hour closure period overrides any condition of the licence.

Statement of reasons

We are satisfied that the overall impact of approving the application will be consistent with the objects of the Act and will not be detrimental to the wellbeing of the local or broader community.

Our main findings

The local community for the purposes of this decision is the suburb of Port Macquarie. The broader community is the Local Government Area (**LGA**) of Port Macquarie.

The applicant sought to relocate the packaged liquor licence (**PLL**) for Ritchies IGA Port Macquarie Supermarket from the Port Central Shopping Centre on Horton Street to premises at 138 Gordon Street, Port Macquarie, approximately 1.2 kilometres away. The proposed licensed sales area will be located wholly within an existing IGA supermarket, without direct street access.

Social impacts

We accept that the proposal could contribute to an increase in alcohol-related harm in the local and broader communities because of the:

- suburb containing high-density crime hotspots for all categories we considered
- incidence of alcohol-related domestic assault, alcohol-related non-domestic assault and malicious damage being higher in both the suburb and the LGA than the rates for NSW
- incidence of alcohol-attributed deaths in the LGA being higher than the rate for NSW
- proportion of residents who identify as Aboriginal and Torres Strait Islander in both the suburb and the LGA is higher than the corresponding proportion across NSW¹.

We further considered the concerns raised by NSW Police regarding the proximity of an existing Liquorland within the same commercial complex.

However, we note that on balance the below factors weighed in favour of approval of the application and may also partially or fully mitigate some of the risks identified above:

- the saturation rate of PLLs in both the suburb and the LGA being lower than the rate for NSW
- the removal will not increase the saturation rate of PLLs in the suburb as the licence is moving within the same LGA
- no objections were received from government agencies or from members of the community.
- the incidence of alcohol-related disorderly conduct in the suburb and LGA being lower than the rate for NSW
- the incidence of alcohol-attributed hospitalisations in the LGA being lower than the rate for NSW
- the operator of the licensed premises possesses demonstrated experience in the management and operation of licensed venues

¹ Research shows that the association between liquor outlet density and assaults is stronger in areas with higher percentages of ATSI and in areas with lower socio-economic status (Association of liquor outlet density with domestic and non-domestic assault in New South Wales; Jiang, H., Riordan, B., Laslett, A-M., Livingston, M., Lee, K., James, D., Stearne, A., & Room, R. (2024)).

- the harm-minimisation measures outlined in the plan of management and licence conditions, as set out in Schedule 1.

The material we considered

We considered the following material when making our decision:

- the application material — including evidence that stakeholders and the community were notified about the application
- the legislation
- certificate of advertising
- a Statement of Risks and Potential Effects
- the plan of the licensed premises and any authorisations
- a plan of management for the licensed business
- a development consent for the premises
- statistics from Liquor & Gaming NSW, Bureau of Crime Statistics and Research, NSW Health and Australian Bureau of Statistics on the socio-economic status, liquor licence density, alcohol-related crimes rates and health issues in the local and broader communities
- L&GNSW compliance materials
- stakeholder submissions and the applicant's response to them.

We also considered [Guideline 6](#) to assess the likely overall impact to the local and broader community and [Guideline 10](#) relating to the sale of liquor in supermarkets.

This decision will be published in accordance with section 36C of the *Gaming and Liquor Administration Act 2007*.

Opportunity for review

The applicant and anyone who was notified of the application and made a submission, may apply to [NCAT](#) for a review of the decision.

An application for review must be made no later than 28 days after the decision is published on the website. There is a fee to lodge the application.

For more information, please contact the NCAT Registry at Level 10 John Maddison Tower, 86-90 Goulburn Street Sydney or visit the NCAT website.

If you have any questions

Please contact Liquor & Gaming NSW at: new.applications@liquorandgaming.nsw.gov.au if you have any questions.

Yours sincerely



Caroline Lamb

Chairperson

NSW Independent Liquor & Gaming Authority

Schedule 1: Licence conditions to be imposed - Ritchies Supa IGA Port Macquarie

No.	Condition to be imposed	Description
1.	6-hour closure	Section 11A of the Liquor Act 2007 applies to this licence. Liquor must not be sold by retail on the licensed premises for a continuous period of 6 hours between 01:30 AM and 07:30 AM during each consecutive period of 24 hours. The licensee must comply with this 6-hour closure period along with any other limits specified in the trading hours for this licence.
2.	Retail sales	Good Friday: Not permitted December 24 th : Normal trading Monday to Saturday, 8:00 AM to 12:00 AM midnight on a Sunday Christmas Day: Not permitted December 31 st : Normal trading Monday to Saturday, 8:00 AM to 12:00 AM midnight on a Sunday.
3.	Overall impact	The business authorised by this licence must not operate with a greater level of overall impact on the well-being of the local and broader community than what could reasonably be expected from the information contained in the application and other information submitted in the process of removing the licence to 138 Gordon Street, Port Macquarie NSW 2444 .
4.	Liquor Plan of Management	The premises is to be operated at all times in accordance with the Plan of Management dated November 2025 as may be varied from time to time after consultation with NSW Police. A copy of the Plan of Management is to be kept on the premises, and made available for inspection on the request of a police officer, council officer, Liquor and Gaming NSW inspector, or any other person authorised by the Independent Liquor and Gaming Authority.
5.	Liquor Accord	The licensee or its representative must join and be an active participant in the local liquor accord.
6.	Adequate separation	The liquor sales area must be adequately defined from the rest of the supermarket in accordance with the premises plan as approved by the Independent Liquor & Gaming Authority on 22 April 2026 or any premises plan subsequently approved by the Authority.
7.	CCTV	1. The licensee must maintain a closed-circuit television (CCTV) system at the supermarket/specialty store in accordance with the following requirements: - the system must record continuously from opening time until one hour after the supermarket/specialty store is required to close, - recordings must be in digital format and at a minimum of ten (10) frames per second, - any recorded image must specify the time and date of the recorded image, - the system's cameras must cover the following areas:

No.	Condition to be imposed	Description
		i. all entry and exit points to the supermarket/specialty store, ii. all publicly accessible areas (other than toilets) within the liquor sales area. 2. The licensee must also: a. keep all recordings made by the CCTV system for at least 30 days, b. ensure that the CCTV system is accessible at all times the system is required to operate pursuant to clause 1(a), by at least one person able to access and fully operate the system, including downloading and producing recordings of CCTV footage, and c. provide any recordings made by the system to a police officer or Liquor and Gaming NSW inspector within 24 hours of any request by the police officer or Liquor and Gaming NSW inspector to provide such recordings.

Schedule 2: Licence conditions to be revoked- Ritchies Supa IGA Port Macquarie

Condition to be revoked	Reason
Condition 130 <u>Retail sales:</u> Good Friday: Not permitted December 24th: Normal trading Monday to Saturday, 8:00 AM to 12:00 AM midnight on a Sunday Christmas Day: Not permitted December 31st: Normal trading Monday to Saturday, 8:00 AM to 12:00 AM midnight on a Sunday	Condition will be carried over from the existing premises to the proposed premises due to the removal application as per s.59 of the <i>Liquor Act 2007</i>.