

NSW Independent Liquor & Gaming Authority

Our ref: DF26/023245

Ms Rebecca Pope
Liquor and Gaming Solutions

16 June 2026

Dear Ms Pope

Application No.	APP-0015716254
Applicant	NSW CROWN HOLIDAY PARKS LAND MANAGER
Application for	New packaged liquor licence
Application date	17 December 2025
Decision date	20 May 2026
Proposed licence name	Reflections Copeton Waters (Packaged)
Proposed trading hours	Monday to Sunday 10:00 AM – 10:00 PM
Proposed premises	Copeton Waters Holiday Park 3533 Copeton Dam Road Copeton NSW 2360
Legislation	Sections 3, 11A, 12, 29, 30, 31, 40, 44, 45, 47B, 72I and 123 of the <i>Liquor Act 2007</i>

Decision of the Independent Liquor & Gaming Authority

Application for a new packaged liquor licence – Reflections Copeton Waters (Packaged)

We **approve** the application above under section 45 and 72I of the *Liquor Act 2007* (**the Act**) — with the conditions set out in Schedule 1. The 6-hour closure period overrides any condition of the licence.

Statement of reasons

We are satisfied that the overall impact of approving the application will be consistent with the objects of the Act and will not be detrimental to the wellbeing of the local or broader community.

Our main findings

The local community for the purposes of this decision is the suburb of Copeton. The broader community is the Local Government Area (**LGA**) of Gwydir Shire Council.

The applicant sought to licence a 5 m² liquor sales area within an 85 m² kiosk at the Reflections Holiday Park in Copeton, operating as a general store.

Residents of the small locality have limited access to takeaway liquor, with the nearest outlet approximately 40 km away. We were therefore satisfied that the application complied with section 31 of the Act. We are persuaded that the proposal would not increase alcohol-related harm and may even help to reduce the incidence of drink driving.

We are satisfied that the proposal would benefit the local and broader communities by providing increased convenience and choice.

Social impacts

We accept that the proposal could contribute to an increase in alcohol-related harm in the local and broader communities because of the:

- incidence of alcohol-related domestic assault and non-domestic assault being higher in the LGA than the rate for NSW
- saturation rate of packaged liquor licences in the LGA being higher than the rate for NSW as well as the total outlet density in the suburb and LGA being higher than the rate for NSW¹²³, however the premises are located some distance from the nearest outlet
- Socio-Economic Indexes for Areas (SEIFA) data, which combines Census data such as income, education, employment, occupation, housing and family structure to summarise the socio-economic characteristics of an area, indicating that the suburb and the LGA exhibit a below average level of socio-economic advantage (and disadvantage) compared with other communities across New South Wales⁴⁵
- incidence of alcohol-attributed deaths in the LGA being higher than the rate for NSW
- proportion of residents who identify as Aboriginal and Torres Strait Islander (**ATSI**) in the LGA being higher than the corresponding proportion across NSW⁴.

However, the factors below weighed in favour of approval of the application, and may also partially or fully mitigate some of the risks identified above:

- no objections were received from government agencies or from members of the community
- there are no crime hotspots in the suburb
- there was no recorded crime in the suburb for all offence categories we considered
- the incidence of malicious damage to property and alcohol-related disorderly conduct is lower in the LGA than the rate for NSW

¹ High levels of outlet-density have been shown to be positively associated with higher levels of alcohol-related harm, including alcohol-related domestic and non-domestic assaults (Livingston et al., 2016; Jiang et al., 2023).

² High levels of packaged liquor outlet-density have been shown to be positively associated with higher rates of alcohol-attributable morbidity and mortality (Morrison et al., 2016).

³ High levels of hotel and packaged liquor outlet density have been shown to be positively associated with higher rates of domestic and non-domestic assault rates (Donnelly et al., 2023).

⁴ Research shows that the association between liquor outlet density and assaults is stronger in areas with higher percentages of ATSI and in areas with lower socio-economic status (Association of liquor outlet density with domestic and non-domestic assault in New South Wales; Jiang, H., Riordan, B., Laslett, A-M., Livingston, M., Lee, K., James, D., Stearne, A., & Room, R. (2023)).

⁵ Socio-economically disadvantaged communities are at greater risk of alcohol-attributable death (NSW Health, 2021).

- the incidence of alcohol-attributed hospitalisations is lower in the LGA than the rate for NSW
- the kiosk is located in a remote area and with a the small local population of permanent residents, liquor products will primarily be sold to visitors staying in the holiday park
- the harm-minimisation measures outlined in the plan of management and licence conditions, as set out in Schedule 1 which may mitigate the risk of alcohol-related harm

The material we considered

We considered the following material when making our decision:

- the application material — including evidence that stakeholders and the community were notified about the application
- the legislation
- the certificate of advertising
- the Statement of Risks and Potential Effects
- the plan of the licensed premises and any authorisations
- the plan of management for the licensed business
- the development consent for the premises
- statistics from Liquor & Gaming NSW, Bureau of Crime Statistics and Research, NSW Health and Australian Bureau of Statistics on the socio-economic status, liquor licence density, alcohol-related crimes rates and health issues in the local and broader communities
- L&GNSW compliance materials
- the stakeholder submissions and the applicant's response to them.

We also considered [Guideline 6](#) to assess the likely overall impact to the local and broader community and [Guideline 10](#) to assess the sale of liquor in a supermarket.

This decision will be published in accordance with section 36C of the *Gaming and Liquor Administration Act 2007*.

Opportunity for review

The applicant and anyone who was notified of the application and made a submission, may apply to [NCAT](#) for a review of the decision.

An application for review must be made no later than 28 days after the decision is published on the website. There is a fee to lodge the application.

For more information, please contact the NCAT Registry at Level 10 John Maddison Tower, 86-90 Goulburn Street Sydney or visit the NCAT website.

If you have any questions

Please contact Liquor & Gaming NSW at: new.applications@liquorandgaming.nsw.gov.au if you have any questions.

Yours sincerely



Caroline Lamb

Chairperson

NSW Independent Liquor & Gaming Authority

Schedule 1: Licence conditions to be imposed - Reflections Copeton Waters (Packaged)

No.	Condition to be imposed	Description
1.	6-hour closure	Section 11A of the Liquor Act 2007 applies to this licence. Liquor must not be sold by retail on the licensed premises for a continuous period of 6 hours between 04:00 AM and 10:00 AM during each consecutive period of 24 hours. The licensee must comply with this 6-hour closure period along with any other limits specified in the trading hours for this licence.
2.	Retail sales	Good Friday: Not permitted December 24 th : Normal trading Monday to Saturday, 8:00 AM to 12:00 midnight Sunday Christmas Day: Not permitted December 31 st : Normal trading Monday to Saturday, 10:00 AM to 12:00 midnight Sunday
3.	Overall impact	The business authorised by this licence must not operate with a greater level of overall impact on the well-being of the local and broader community than what could reasonably be expected from the information contained in the application and other information submitted in the process of obtaining the licence.
4.	Liquor accord	The licensee or its representative must join and be an active participant in the local liquor accord.
5.	Liquor plan of management	The premises is to be operated at all times in accordance with the Plan of Management dated April 2026 as may be varied from time to time after consultation with NSW Police. A copy of the Plan of Management is to be kept on the premises and made available for inspection on the request of a police officer, council officer, Liquor and Gaming NSW inspector, or any other person authorised by the Independent Liquor and Gaming Authority.
6.	CCTV	- The licensee must maintain a closed-circuit television (CCTV) system at the supermarket/specialty store in accordance with the following requirements: - the system must record continuously from opening time until one hour after the supermarket/specialty store is required to close, - recordings must be in digital format and at a minimum of ten (10) frames per second, - any recorded image must specify the time and date of the recorded image, - the system's cameras must cover the following areas: - all entry and exit points to the supermarket/specialty store, and - all publicly accessible areas (other than toilets) within the liquor sales area. - The licensee must also:

No.	Condition to be imposed	Description
		a. keep all recordings made by the CCTV system for at least 30 days, b. ensure that the CCTV system is accessible at all times the system is required to operate pursuant to sub-clause 1(a), by at least one person able to access and fully operate the system, including downloading and producing recordings of CCTV footage, and c. provide any recordings made by the system to a police officer or Liquor and Gaming NSW inspector within 24 hours of any request by the police officer or Liquor and Gaming NSW inspector to provide such recordings.
7.	Adequate separation	The liquor sales area must be adequately defined from the rest of the specialty store in accordance with the premises plan as approved by the Independent Liquor and Gaming Authority on 20 May 2026 or any premises plan subsequently approved by the Authority.